

ServiceNow

*CIS-TPRM
Certified Implementation Specialist - Third-party Risk Management*

Questions And Answers PDF Format:

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Version = Product



Latest Version: 6.0

Question: 1

What actions can occur in the Third-party Portal?

Response:

- A. Respond to a Third-party Risk Assessment
- B. Manage Third-party Contacts
- C. View Project Gantt Charts
- D. Submit an incident

Answer: A,B

Question: 2

Third-party Risk Issues are considered inactive when they enter this state:

Response:

- A. Review
- B. Submitted to Third Party
- C. Finalize with Third Party
- D. Closed

Answer: D

Question: 3

Effective management of the Third-party Risk Assessment Lifecycle requires:

(Choose two)

Response:

- A. Dependence on third-party self-assessment without verification.
- B. Isolation of the risk assessment team from other business units to prevent bias.
- C. Engagement with third parties for feedback on the assessment process.
- D. Regular updates to risk assessment criteria based on changing risk landscapes.

Answer: C,D

Question: 4

Which fields are included on the Third-party Contact form?

(Select two)

Response:

- A. Risk rating
- B. Rank tier
- C. Primary Contact
- D. Email

Answer: C,D

Question: 5

A well-designed _____ helps in achieving a consistent and effective approach to managing third-party risks across the organization.

Response:

- A. Third-party Risk Process Workflow
- B. Approval and Workflow Process
- C. Issue Resolution Protocol
- D. Task Allocation System

Answer: A

Question: 6

What is a common table used for Third-party Risk Management reporting?

Response:

- A. Control [sn_control]
- B. Task [task]
- C. Third-party Risk Assessment [sn_vdr_risk_asmt_assessment]
- D. Third party [core_third_party]

Answer: C

Question: 7

What ServiceNow feature helps companies manage third parties without emails and spreadsheets?
Response:

- A. The Customer Service Portal
- B. The Third-party Portal
- C. The Third-party Registry
- D. The Third-party Platform

Answer: B

Question: 8

In Third-party Risk Assessment Calculations, which of the following factors are typically considered?
(Choose two)
Response:

- A. The geographical location of the third party.
- B. The financial stability of the third party.
- C. The color of the third party's logo.
- D. The third party's adherence to relevant industry standards.

Answer: A,B

Question: 9

Effective Third-party Tiering Configuration helps in:
(Choose two)
Response:

- A. Allocating resources more efficiently for risk assessment and monitoring
- B. Reducing the time required for onboarding new third parties
- C. Prioritizing audit schedules based on the tier
- D. Decreasing overall operational costs

Answer: A,C

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