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Questions And Answers PDF Format:

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Question: 1

Which business function is a support function?
Response:

A. Sales
B. Human resources
C. Accounting
D. Project management

Answer: B

Question: 2

Which graphical element represents a BPMN Multiple Start Event?

Response:

A. Option C
B. Option D
C. Option B
D. Option A
E. Option E

Answer: B

Question: 3

What is a value chain?
Response:

A. It includes inbound logistics, operations, outbound logistics, marketing and sales, service, firm infrastructure, human resources management, and technology.
B. It creates value to the market by considering demographic, technological, economic, and political factors.
C. It is a chain of actions that measure the increasing value of an economic good being manufactured.
D. It describes the performance of a set of company shares. Common examples of value chains are Dow Jones and DAX.

Answer: A

Question: 4

What does VRM mean?
Response:

A. Supply Chain Operations Reference Model
B. Strategic, Tactical and Operational
C. Value Reference Model
D. Process Qualification Framework

Answer: C

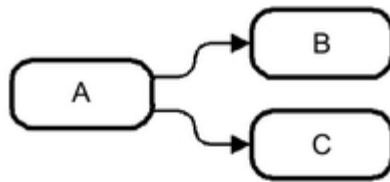## Question: 5

What is considered a support functions?
Response:

A. Accounting
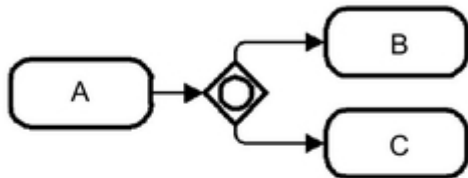B. Operations
C. Facility Management
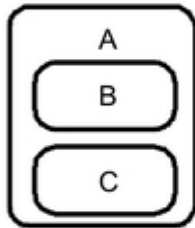D. Marketing & Sales

Answer: C

Question: 6

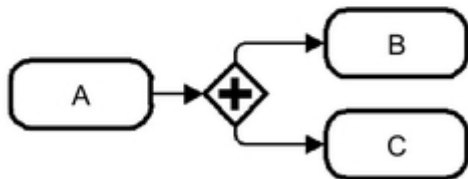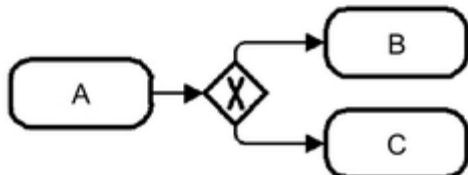Which is an alternative representation to the given process?

(a)

(b)

(c)

(d)

Response:

A. Option A
B. Option B
C. Option C
D. Option D

Answer: C

Question: 7

Which types of connecting object can connect elements of two different lanes in the same pool?

Response:

A. Association
B. Sequence flow
C. Group
D. Message flow

Answer: B

Question: 8

Which Canadian legislation is equivalent to Sarbanes-Oxley?
Response:

A. COSO
B. BASEL II
C. IFRS
D. Bill 198

Answer: D

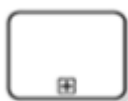## Question: 9

What is a Balanced Scorecard?
Response:

A. A business strategy
B. A financial system
C. A management framework
D. An action plan

Answer: C

Question: 10

Which one of these graphical objects is not a Sub-Process?
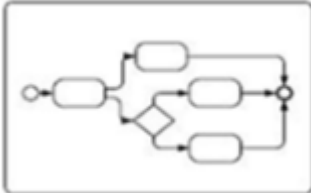Response:

A.

B.

C.

D.

Answer: B

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