Genesys

GE0-807
Genesys Certified Professional 8 - System Consultant, Outbound Voice

Questions And Answers PDF Format:

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Version = **Product**

Question: 1

A "Cradle to grave" ("beginning to end") call control is a functionality of which of the following? (Choose 2 answers).

A. Registrar
B. Stateless Proxy
C. Stateful Proxy
D. B2BUA
E. Redirect Server

Answer: A, D

Question: 2

Which of the following is responsible for sending "302 Moved Temporarily"?

A. Registrar
B. Stateless Proxy
C. Stateful Proxy
D. B2BUA
E. Redirect Server

Answer: A

Reference:
https://tools.ietf.org/html/rfc3261#page-184

Question: 3

What does 1PCC mean?

A. All call handling actions (answer, hold. Initiate transfer, etc.) are performed on the SIP endpoint
B. All call handling actions (answer, hold, initiate transfer, etc.) are performed on the same PC (no Hardwareendpoint can be used)
C. A T-lib client such as Agent Desktop can control a call which is actually between other parties such as sipendpoints
D. Both, SIP endpoint and T-lib client such as Agent Desktop has to be integrated in one application

Answer: A

Question: 4

Which statement is correct?

A. Each SIP-capable endpoint can be used in 3PCC, but not IPCC
B. SIP Server supports both 1PCC and 3PCC

Answer: B

Question: 5

Which statement is correct?

A. When using SIP Server with Framework 8, Genesys recommends that you Install SIP Server and Media Server on the same server to improve performance.
B. The configuration wizards for all of the Genesys products can be installed from the Framework 8 Installation Media.
C. Customers who have a legacy PBX deployed and now want to deploy GenesysFramework 8 with Genesys SIP Server will need to dismantle their legacy infrastructure prior to deploying SIP.
D. Genesys Administrator is used to provision applications in Framework 8.

Answer: B

Question: 6

What method can be used to send DTMF tones?

A. UPDATE
B. C INFO
C. C MESSAGE
D. C NOTIFY
E. C OPTIONS

Answer: E

Reference:
http://www.cisco.com/c/en/us/td/docs/ios-xml/ios/voice/sip/configuration/12-4t/sip-12-4t-book/voi-sip-dtmf.html

Question: 7

Which of the following is SIP Server deployment modes used with a Framework 8 solution? Choose 3 answers

A. Stand Alone Mode
B. Application Server Mode
C. Multimedia Mode
D. Customer Side Proxy Mode
E. CTI Mode

Answer: A, B, D

Reference:
http://genesyslab.info/wiki/index.php/Special:Repository/81fr_dep-sip.pdf?id=2e30d00a-05d6-4c84-a539-eb7ddcbde5f4 (page 34)

Question: 8

Which of the following stays in the signaling path during the entire session? Choose 2 answers

A. Registrar
B. Stateless Proxy
C. Stateful Proxy
D. R B2BUA
E. Redirect Server

Answer: C, E

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