

Avaya

3314

Avaya Aura Experience Portal with POM Implementation and Maintenance

Questions And Answers PDF Format:

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Question: 1

On the Avaya Aura® Experience Portal (AAEP) system that will perform voice campaigns, which three prerequisites are required on the AAEP before installing Avaya Proactive Outreach Manager (POM) software? (Choose three.)

- A. Install an email server
- B. Ensure the correct number of telephony and POM licenses
- C. Ensure VoIP ports (H.323 or SIP) are in service
- D. Install an SMS gateway
- E. Configure on the external database

Answer: B, C, D

Question: 2

Which Avaya Aura® Experience Portal component interfaces with WebLM server for licensing services

- A. Session Manager
- B. Communication Manager
- C. Media Processing Platform
- D. Primary Experience Portal Manager
- E. Auxiliary Experience Portal Manager

Answer: D

Question: 3

Which component of the MPP is a VoiceXML interpreter that communicates with the application servers to interpret the VoiceXML documents of a speech application?

- A. CCXML Browser
- B. System Manager
- C. Web Services
- D. Avaya Voice Browser
- E. Speech Proxy

Answer: D

Question: 4

Which two components are required to support an Avaya Aura® Experience Portal (AAEP) email application? (Choose two.)

- A. Speech Server
- B. Experience Portal Manager
- C. Media Processing Platform
- D. Web Application Server

Answer: AB

Question: 5

Which three components are required by an Avaya Aura® Experience Portal (AAEP) server to support an application that recognizes a caller's spoken responses, assuming sufficient telephony resources are available for the AAEP? (Choose three.)

- A. An Application server to host the application
- B. Text to Speech Licenses on the AAEP
- C. Speech Server
- D. Incoming Digit Recognition Engine
- E. Automatic Speech Recognition Licenses on the AAEP

Answer: A,B,C

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