Cisco

500-301
Cisco Cloud Collaboration Solutions

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Version = **Product**

Question: 1

Which support tools option is available in the Cisco WebEx Support Center?

A. Monitor all sessions and agent activity at the queue and support-representative levels.
B. Allow recording of support sessions manually or automatically
C. Allow technicians to reboot and reconnect.
D. Set up queues with rules-based routing, by availability or skill set.

Answer: B

Question: 2

In which ways can your Cisco WebEx account be accessed?

A. WebEx productivity tool and email client plug-ins
B. web portal, WebEx productivity tool, and email client plugins
C. web portal and email client plug-ins
D. web portal only

Answer: B

Question: 3

Which statement about alternate hosts in your Cisco WebEx Personal Room is true?

A. You can specify only one individual as an alternate host.
B. Everyone within your organization are automatically alternate hosts.
C. Alternate host can be assigned to every within your organization or no one.
D. Alternate hosts cannot start a meeting from video systems or applications.

Answer: D

Question: 4

Which path do you take to configure the Automatic Lock feature in your Cisco WebEx Personal Room?

A. My WebEx > My Personal Room > Automatic Lock
B. My WebEx > Preferences > My Personal Room > Automatic Lock

C. My WebEx > Preferences > Automatic Lock
D. Preferences > My Personal Room > Automatic Lock

Answer: B

Question: 5

How many participants are included for video calling with the M3 Message and Meeting package for Cisco Spark?

A. 10
B. 5
C. 2
D. 25

Answer: D

Question: 6

What is the maximum wait time before your Cisco WebEx Personal room locks after the automatic lock option has been configured?

A. 20 minutes
B. 15 minutes
C. 5 minutes
D. 10 minutes

Answer: A

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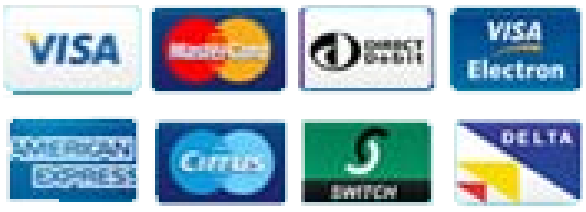
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